APPENDIX. Stratification of cohort according to telemedicine acceptance during a hypothetical severe outbreak and after the coronavirus disease 2019 (COVID-19) pandemic*

|  | Total ( $\mathrm{n}=109$ ) | Accept telemedicine during severe outbreak |  |  | Accept telemedicine after COVID-19 pandemic |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | No ( $\mathrm{n}=20$ ) | Yes ( $\mathrm{n}=89$ ) | $P$ value | No ( $\mathrm{n}=66$ ) | Yes ( $n=43$ ) | $P$ value |
| Demographic characteristics |  |  |  |  |  |  |  |
| Age, y | $72.7 \pm 10$ | $77.4 \pm 9.7$ | $71.6 \pm 9.8$ | 0.019 | $75.9 \pm 9.5$ | $67.7 \pm 8.6$ | <0.001 |
| Female sex | 63 (57.8\%) | 12 (60.0\%) | 51 (57.3\%) | 0.825 | 44 (66.7\%) | 19 (44.2\%) | 0.020 |
| Education |  |  |  | 0.459 |  |  | 0.015 |
| Primary or below | 34 (31.2\%) | 8 (40.0\%) | 26 (29.2\%) |  | 24 (36.4\%) | 10 (23.3\%) |  |
| Secondary | 48 (44.0\%) | 9 (45.0\%) | 39 (43.8\%) |  | 32 (48.5\%) | 16 (37.2\%) |  |
| Tertiary or above | 27 (24.8\%) | 3 (15.0\%) | 24 (27.0\%) |  | 10 (15.2\%) | 17 (39.5\%) |  |
| Home characteristics |  |  |  |  |  |  |  |
| Region |  |  |  | 0.257 |  |  | 0.022 |
| New Territories | 48 (44.0\%) | 6 (30.0\%) | 42 (47.2\%) |  | 35 (53.0\%) | 13 (30.2\%) |  |
| Kowloon | 38 (34.9\%) | 10 (50.0\%) | 28 (31.5\%) |  | 22 (33.3\%) | 16 (37.2\%) |  |
| Hong Kong Island | 23 (21.1\%) | 4 (20.0\%) | 19 (21.3\%) |  | 9 (13.6\%) | 14 (32.6\%) |  |
| No. of household members | $2.9 \pm 1.5$ | $2.3 \pm 1.3$ | $3.0 \pm 1.6$ | 0.054 | $2.8 \pm 1.6$ | $3.1 \pm 1.4$ | 0.290 |
| Internet access | 102 (93.6\%) | 18 (90.0\%) | 84 (94.4\%) | 0.610 | 60 (90.9\%) | 42 (97.7\%) | 0.241 |
| Digital devices | 100 (91.7\%) | 18 (90.0\%) | 82 (92.1\%) | 0.669 | 60 (90.9\%) | 40 (93.0\%) | 1 |
| Medical history |  |  |  |  |  |  |  |
| Disease type |  |  |  |  |  |  |  |
| Cardiovascular | 57 (52.3\%) | 12 (60.0\%) | 45 (50.6\%) | 0.445 | 41 (62.1\%) | 16 (37.2\%) | 0.011 |
| Metabolic/endocrine | 32 (29.4\%) | 5 (25.0\%) | 27 (30.3\%) | 0.636 | 17 (25.8\%) | 15 (34.9\%) | 0.307 |
| Musculoskeletal | 22 (20.2\%) | 6 (30.0\%) | 16 (18.0\%) | 0.231 | 14 (21.2\%) | 8 (18.6\%) | 0.740 |
| No. of medications taken regularly | $2 \pm 2$ | $2.8 \pm 2.1$ | $1.8 \pm 1.9$ | 0.038 | $2.3 \pm 1.7$ | $1.5 \pm 2.3$ | 0.055 |
| No. of doctors consulted regularly |  |  |  |  |  |  |  |
| Public sector |  |  |  | 0.001 |  |  | 0.080 |
| 0 | 44 (40.4\%) | 4 (20.0\%) | 40 (44.9\%) |  | 21 (31.8\%) | 23 (53.5\%) |  |
| 1-3 | 59 (54.1\%) | 11 (55.0\%) | 48 (53.9\%) |  | 41 (62.1\%) | 18 (41.9\%) |  |
| 4-6 | 6 (5.5\%) | 5 (25.0\%) | 1 (1.1\%) |  | 4 (6.1\%) | 2 (4.7\%) |  |
| Private sector |  |  |  | 0.004 |  |  | 0.087 |
| 0 | 45 (41.3\%) | 13 (65.0\%) | 32 (36.0\%) |  | 32 (48.5\%) | 13 (30.2\%) |  |
| 1-3 | 63 (57.8\%) | 6 (30.0\%) | 57 (64.0\%) |  | 33 (50.0\%) | 30 (69.8\%) |  |
| 4-6 | 1 (0.9\%) | 1 (5.0\%) | 0 |  | 1 (1.5\%) | 0 |  |
| Private medical insurance coverage | 45 (41.3\%) | 4 (20.0\%) | 41 (46.1\%) | 0.032 | 18 (27.3\%) | 27 (62.8\%) | <0.001 |
| Telemedicine-related factors |  |  |  |  |  |  |  |
| Worry about reduced effectiveness and lower satisfaction | 50 (45.9\%) | 14 (70.0\%) | 36 (40.4\%) | 0.017 | 36 (54.5\%) | 14 (32.6\%) | 0.024 |
| Value shorter waiting time | 33 (30.3\%) | 3 (15.0\%) | 30 (33.7\%) | 0.100 | 18 (27.3\%) | 15 (34.9\%) | 0.398 |
| Value maintaining doctor-patient relationship | 19 (17.4\%) | 9 (45.0\%) | 10 (11.2\%) | 0.001 | 16 (24.2\%) | 3 (7.0\%) | 0.020 |
| Value avoiding hospital/clinic environment because of potential for disease transmission | 73 (67.0\%) | 8 (40.0\%) | 65 (73.0\%) | 0.005 | 40 (60.6\%) | 33 (76.7\%) | 0.080 |
| Expect that government subsidies will increase likelihood of telemedicine use | 70 (64.2\%) | 5 (25.0\%) | 65 (73.0\%) | <0.001 | 35 (53.0\%) | 35 (81.4\%) | 0.003 |

[^0]
[^0]:    * Data are shown as No. (\%) or mean $\pm$ standard deviation

